

Review and IME Blog
Subscriber Spotlight





Jordan Mackner, DC, FIAMA, Dipl. Med. Acu.
Chiropractic Physician and Peer Review Consultant

Tell us a little about yourself (profession, degree, prior work experience)

I am a practicing chiropractor. I have board certification in chiropractic and physical medicine modalities, with additional Acupuncture Fellowship training. I am also licensed to perform Dry Needling. I utilize a variation of all these treatment modalities in my practice, and I incorporate a significant amount of rehab in my treatment strategies. I've practiced both independently and within groups since 2011. My experience has spanned from rehabilitation-based offices to chronic pain multi-modal group practices (MD, DC, PT, NP).

How did you get involved in providing reviews, IME's. (Did you have a mentor? How long have you been providing this service.)

I sort of backed in to this type of work in 2011. A friend was working for a fast-growing company at the time who was recruiting DC's. He referred me in, and ever since then I have been involved in some way, shape, or form. I was actually performing UR reviews before I got my state license as the only requirement for me at the time was board certification. It took me about 6 months to get my state license, and during this downtime it was nice to have extra work. I've maintained it on the side with my practice ever since

Do you provide services for multiple companies or do you mainly have one client?

The majority of my hours and time is spent with one company.

How do you market your services?

For the first 3 or 4 years I didn't market at all. I just started with one company via a friend referral and learned the ropes with that company. At 3 years into practice, I was diagnosed with testicular cancer. At that time, I had to go through 3 months of chemotherapy after an orchiectomy. During that period, I was too physically weak to practice as my practice involved a lot of manual efforts working on patient's. My independent practice somewhat collapsed at this time as I was the sole provider. As I needed income streams, it was at this time I found Todd's resource and started sending info out to a few companies to try and pick up extra work that wasn't physically taxing. Most of my extra work at the time was performing IMEs for Disability and Auto/Liability.

Has your subscription to Todd's blog helped you? If so how?

It has given me a multitude of avenues and resources I never knew about. The new information regarding the litany of companies available with all different scopes of work allowed me to pick and choose and mold my file review work into what works best for me.

What advice would you give to someone just starting out in providing this service?

Be patient. It takes a while to get up and running, find a company you gel with, and one that you start getting regular referrals. Second piece of advice would surround the quality of your work, if you're performing good work and better reviews than the next guy/gal that won't go unnoticed in the long run. Keep your head down, be consistent.

For fun, tell us one thing people would be surprised to find out about you?

A goal of mine is to practice abroad at some point in my career.

What is one of your professional life's New Year's resolutions?

One of my professional goals every year is always continue to learn. I would like to take 3 seminars surrounding UR/Disability/IME work to further my understanding and education in this area, and also help me better serve these patients. Also, create 1 Non-Medical related income stream.

Dr. Mackner was interviewed by subscriber and active file reviewer David Sybert, MD. Dr. Sybert is board certified and a subject matter expert in anesthesiology, pain medicine and perioperative medicine. If you would like to be interviewed for the subscriber spotlight please contact davidsybert@gmail.com